EOS (End-of-Support) Notification

EOS No.	Quectel_EOS_2018122701	Date of Issue (DD-MM-YYYY)	27/12/2018

1. General Information

EOS Service	QuecLocator™ V1.0
Description of EOS	QuecLocator™ V1.0 will be EOS (end-of-support) and it can be replaced by QuecLocator™ V2.0.
Reason of EOS	1. QuecLocator™ V1.0 supports Cell ID positioning only, and the positioning data is acquired from a database which provides incomplete and less frequently updated data. Its positioning stability, data accuracy and success rate are all not guaranteed. 2. QuecLocator™ V2.0 is a commercial IoT positioning service. It supports configurable functions, including Cell ID, Wi-Fi and Hybrid (Cell ID+Wi-Fi) positioning functions, and provides more accurate and stable service with extended coverage. Additionally, it features convenient device management.

2. Information of EOS and Alternative Services

EOS Service Information	Alternative Service Information
QuecLocator™ V1.0 (Get location information with AT+QCELLLOC)	QuecLocator™ V2.0 (Get location information with AT+QLBS)

EOS Date:

QuecLocator™ V1.0 will be EOS on 31/12/2019 (DD/MM/YYYY).

Alternative Service Available Time:

The Alternative Service (QuecLocator™ V2.0) has been available since 01/12/2018 (DD/MM/YYYY).

3. Impacts of the EOS

Risk Assessment	1. After QuecLocator™ V1.0 is EOS, we will cease support, update and maintenance of the server thereof. 2. Customers using QuecLocator™ V2.0 have to apply for a Token on the QuecCloud IoT Portal, then activate it and finally write it into the latest firmware with AT command, thus ensuring the normal use of QuecLocator™ V2.0. Customers must keep the Token properly. For more details, please contact Quectel Technical Support team. 3. For customers' devices that have employed QuecLocator™ but cannot update firmware, please provide us the IMEI No. of involved Quectel modules, and then we at Quectel will white list the IMEI No. to ensure smooth switching to QuecLocator™ V2.0.
Suggested Implementation Plan	1. QuecLocator™ V2.0 provides more accurate and stable positioning service with extended coverage. It is recommended to switch to the new service ASAP. 2. Customers can follow the steps below to use QuecLocator™ V2.0: ● Apply for the Token (URL: http://iot.quectel.com/token_apply_en.html) and then activate it.

	● Upgrade to the latest firmware that supports QuecLocator^{TM} V2.0.
	3. For trail use or upgrading to QuecLocator^{TM} V2.0, please contact your regional sales manager or FAE.

4. Customer Acknowledgement of Receipt

Please acknowledge receipt of this EOS notification by replying to info_PCN@quectel.com.

If no feedback is received within 90 days after the issue date of this notification, then Quectel may accept that this EOS has been tacitly accepted and can implement it as indicated above.